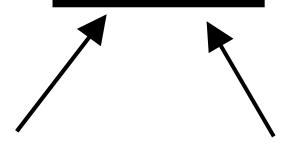
Grand Canyon National Park
River Permits Office
P.O. Box 129
Grand Canyon, AZ 86023
OFFICIAL BUSINESS
PENALTY FOR PRIVATE USE, \$300

Colorado River Waiting List Update!

The Attached Continuing Interest Form is

Due Before 1/31/2002



Postal Service Mailing Address:

River Permits Office P.O Box 129 Grand Canyon, AZ 86023-0129

Mailing Address for Other Carriers:

River Permits Office Ranger Ops., #1 Center Road Grand Canyon, AZ 86023

FAX: (928)638-7844

Phone: (800)959-9164 or (928)638-7843

Cancellation Line: (928) 638-7883



Greetings! Once again it is time to renew your place on the Waiting List for Colorado River permits.

Please complete the attached form and return it to the River Office before January 31, 2002. These forms are being accepted early; we suggest returning yours today.

In this newsletter we have included information about the following: 1) statistics regarding the past year, 2) a rule change regarding late additions, 3) River Office use of email, and 4) the recent area code change. Thanks for all the positive comments and support over the past year. Happy holidays!

Steve Sullivan
Permits Program Manager

Statistics Regarding the Past Year

Preliminary Noncommercial Statistics for the 2001 Primary Season (4/16/01 through 10/15/01)

- A total of 187 private trips launched from Lees Ferry. (These numbers exclude winter trips.)
- 13 of these trips (7%) were motorized.
- A total of 2732 passengers participated in the private trips.
- Average trip length from Lees Ferry to Diamond Creek was 17.02 days.
- Total use of the noncommercial allocation was 100.4%.
- 50 people were added to noncommercial trips between 90 and 30 days before launch.
- 58 trip leaders used the new optional deferment option and deferred their trips to 3 years later.

Other Statistics

- 930 people joined the waiting list in 2001.
- In 2001 the noncommercial waiting list for river permits through Grand Canyon grew to a total of 7202 names.

Cancellation Line

- Overall 149 launch dates were released over the cancellation line between 1/1/01 and 10/10/01.
 - 45 dates were Initial Scheduling Leftovers.
 - 44 dates were part of the Winter Test.
 - 60 other dates were normal cancellations.
 - Seasons
 - 55 of these were primary season dates (April 16th through October 15th).
 - 94 of these were secondary season dates.
- Breakdown of who claimed what dates.
 - Primary Season
 - The average waiting list number of people claiming these dates was 2473.
 - 51% of dates were claimed by people with waiting list numbers between 1 and 1499.
 - Secondary Season
 - The average waiting list number of people claiming these dates was 4666.
 - 63% of all secondary season dates were claimed by people with waiting list numbers between 4500 and 7202.

Rule Change: Late Additions

Last year Grand Canyon's superintendent approved some important changes. One of these changes involved allowing trip leaders to request "late" additions to their trips from 90 days before launch through 30 days before launch. Since that time 50 people were added as "late" additions to trips.

In a recent management review of the past changes, the 30 day part of the rule was scrutinized. River Office employees expressed their desire to be able to assist people after the deadline. They suggested allowing additions up to 2 weeks before launch. On October 18, 2001, Grand Canyon Superintendent Joseph F. Alston approved a request to make this minor adjustment to the deadline. As a result, "late" additions can now be submitted from 90 days before launch through 14 days before launch to the River Permits Office.

River Office Use of Email

If you do not have access to email, we encourage you to keep abreast of available cancellation dates by checking the River Permits Office toll free phone line at 1-800-959-9164 (or 928-638-7843). The recording will tell you what dates will be released during the following week.

If you have an email address, please take a moment to write your current email address on the attached Continuing Interest form so we can be sure to include you in our email mailings.

Over the past 7 months the River Permits Office has been experimenting with using email to send out courtesy notices to waiting list participants to alert them of launch dates being released through the cancellation line. In that time a total of over 25,000 email messages were sent. In addition, the River Permits Office received a large number of email letters thanking the park for this "great improvement." We appreciate your support and intend to continue this effort throughout the next year.

Some have suggested we begin allowing Continuing Interest forms to be sent by email. While we have been willing to consider this, at present we recognize that email is not considered secure enough for sending social security numbers. An alternative for the future might be for us to have a secure web site created to allow waiting list participants to enter their Continuing Interest information. As time and budgets allow, we will be looking into this. Thanks for your ideas.

Area Code Change

You may have noticed that our phone number area code has changed over the last year. It is now 928. Since the change was finalized, some of our callers have found they could not get through using the 928 area code. When they tried using the old 520 area code, they had no problems. Our local phone company QWEST is aware of the problem and is working on it. If you have any trouble getting through using the new code, please try the old code. We thank you for your understanding and for your patience.

Continuing Interest Form

For the Grand Canyon National Park **Noncommercial River Trip Waiting List**

*** Due Before January 31, 2002 ***

By completing this form and returning it to the River Permits Office by the above deadline, I am certifying that I am currently on the Waiting List and that I would like to remain on it.

2001 Waiting List Number:

Full Lega	al Name (Initials are <u>not</u> acceptable):
]	First Name:
]	Middle Name:
]	Last Name:
	Last Name:
-	
-	ි. ව ධ
-	
Social Se	digits are required. If you cannot provide all of this please state the reason why:
intormation	, please state the reason why:
Home Ph	none #: (
Email Ac	ddress:
Signatur	e:

Date:

Cut along

No fees are being charged this year to retain your name on the Waiting List. You may send this form to the River Office by FAX or via certified mail with a return receipt to obtain proof of timely submittal. Please do not send self-addressed, stamped envelopes. You will receive a letter by the end of April with your 2002 Waiting list number. Thanks!